

MVMC PPG Members Meeting 14 May 2019

Held at Maida Vale Medical Centre

Present:

PPG Patients: Lena Choudary-Salter, Dr Namdar Baghael-Yazdi, Stephen Homewood, Howard Salter

Health Watch Representative: Jill Prawer

Practice Representative: Donika Xhixha

Apologies for Absence: Jenny Green, Brian O'Neil

The minutes of the last meeting were approved.

Items arising from previous meeting:

1. It was agreed that the Group should have better communications including a Whats App Group. NBY has taken on this job and is working on it.
2. Details of several other GP practices PPG's were given by way of photos and information. These showed how these practices provided details of the PPG reps, ads and, most effectively, leaflets and notice board. DX agreed this could be copied at MVMC and Boards had already been ordered.
3. DX confirmed that the introduction of Primary Care Networks was now imminent. The PCN comprises 7 local General Practices. It was not yet clear whether each GP would have its own PPG as at present or PPG representatives would attend the PCN as a group. Our PPG made it very clear that the present arrangement was essential to protect the principles and value of the PPG. There is to be a Practice Managers Meeting on the 23 May which may clarify how this is to be processed.
4. Health Watch had sent out a survey and the closing date was the end of this week (19 May). Everyone was urged to complete the survey which could be accessed on line.
5. A leaflet was handed round to promote a celebration to acknowledge the value and recognition of the contributions by the PPG's which is being held at the end of June.
6. SH mentioned that he was involved in several related groups but was finding it frustrating in that he had not had communications from PRG and didn't know if that was continuing. If anyone else wanted to take on this task even in part to any organisation he was more than happy to share the burden. The same applied to the Local Accounting Group
7. Positive comments have been received about the new Phlebotomist and the recruitment of an excellent Practice Nurse. The new doctors are proving good although still new to the practice and the current situation is that doctors now share their time especially where they have a speciality which encourages them to go to other facilities some of their working time. There is a problem that to get an appointment with a particular doctor can take 1 month. On the other hand, telephone consultations are proving successful and are being promoted where appropriate. DX said the practice is looking at patients' requirements apropos consultations and how best to accommodate these requirements. It was agreed that details of this telephone facility will go up on the new noticeboard.
8. Presently there were problems to view online services. DX said there should not be any problem and the system has been checked and should be okay.
9. DX said the policy in the practice was to seek to appoint good people and those appropriate to the needs of the practice while they were doing all they could to ensure there were funds available for this aspect of the needs of the practice and patients.
10. AOB:
Discussions on Social Services and the need for the NHS to liaise in this connection. Social Prescriptions have proved valuable (and probably economical for the NHS) but cuts have been made in the provision of Social Prescriptions despite the success of the arrangement.